

Position Title:	Consultant and ASYCUDA Subject Matter Expert
Location:	Global

## ABOUT TTEK

Founded in 2016, **TTEK Inc.** is the leading global technology solutions firm that provides government clients with a trusted and transparent approach for customs and border modernization.

We are a fusion of leading-edge technical knowledge with operational and academic subject matter expertise. Our innovative service offering allows nations to modernize their customs and border processing systems and methodologies.

TTEK's product design roadmap incorporates the development of advanced analytical capabilities using machine learning and artificial intelligence.

We provide risk-based solutions for a broad spectrum of defence, intelligence, law, and regulatory enforcement agencies. Our solutions have helped customs analysts and decision-makers address risks to safety, security, health, and revenue.

## YOUR ROLE AT TTEK

Our consultants are highly experienced and knowledgeable functional and technical consultants. We take pride in developing systems that satisfy our customers in the demanding world of customs modernization.

We are now seeking additional ASYCUDA Subject Matter Experts (SME) for our Professional Services division. You will work with our core development team to integrate ASYCUDA with new systems or tools. This will include stabilizing and strengthening ASYCUDA deployments for our customers with APIs, modules, and plug-ins for Risk Management, Electronic Single Window, and Automated Diagnostics for Time Release and Trade Facilitation.

With your background in ASYCUDA ++ and ASYCUDA World, you will be required to travel to various ASYCUDA user countries and work both on-site and off-site. You will also bring your expertise to TTEK, especially in relation to:

- Declaration processing and trade filing
- Trader Registration
- Accounting and payment including Account Revenue Ledger
- Tax rules and exemption management from a Customs perspective
- LPCO, quota, exemption and fee handling from an OGA perspective
- Selectivity rules and inspection data analysis

- Tariff management & classification concepts
- Data mining, analysis and business intelligence
- Cargo Control, Manifesting and warehousing

This is a great opportunity for anyone interested in a competitive salary and incentives, working with leading-edge technology without bureaucracy and politics.

## ROLE & RESPONSIBILITIES

- On behalf of TTEK, organize and execute assigned projects according to client's requirements
- Liaise with assigned clients to perform an initial assessment of a problematic situation to produce business requirements
- Collect information about the client's business through a variety of methods, analyze and then interpret the data to identify client weaknesses and pain points
- Formulate recommendations and solutions with attention to a client's wishes, capabilities and limitations
- Work with our technology teams using an Agile development methodology to define the problem, develop a solution, and deliver the product
- Use your proven experience as business consultant or equivalent to assist the client in implementing the plan and resolve any occasional discrepancies
- Participate in internal testing of new functionality and large-scale system integrations

## QUALIFICATIONS

### Required

- Bachelor's degree in business or technology-related areas
- Minimum 5 years customs and ASYCUDA experience
- Strong English skills (verbal and written)

### Desired

- Master's degree in any of the above fields
- Certified Management Consultant
- Project Management qualification and experience

# COMPETENCIES & SKILLS

## Behavioral

Competency	Skills
Communication & Influence	<ul style="list-style-type: none"> <li>• Persuasive Communication</li> <li>• Interpersonal Awareness</li> <li>• Influencing Others</li> <li>• Oral Communication</li> <li>• Written Communication</li> <li>• Building Collaborative Relationships</li> </ul>
Problem-Solving & Prevention	<ul style="list-style-type: none"> <li>• Diagnostic Information Gathering</li> <li>• Analytical Thinking</li> <li>• Forward Thinking</li> <li>• Technical Expertise</li> </ul>
Results Focused	<ul style="list-style-type: none"> <li>• Initiative</li> <li>• Fostering Innovation</li> <li>• Results Orientated</li> <li>• Thoroughness</li> <li>• Decisiveness</li> </ul>
Customer Focused	<ul style="list-style-type: none"> <li>• Understanding Customer's Needs</li> <li>• Professional Service</li> </ul>
Leading Others	<ul style="list-style-type: none"> <li>• Provide Motivational Support</li> <li>• Fostering Teamwork</li> <li>• Empowering Others</li> <li>• Manage Change</li> <li>• Manage Performance</li> <li>• Develop Others</li> </ul>
Self-Management	<ul style="list-style-type: none"> <li>• Self-Confidence</li> <li>• Stress Management</li> <li>• Personal Credibility</li> <li>• Flexibility</li> <li>• Planning &amp; Organisation</li> </ul>

## Technical

- System version upgrades and re-platforming (database, SoClass & ASYCUDA modules)
- Installation and configuration of new or existing modules (e.g., manifest and bill of lading, E-payment, declaration, e-Manifest, quotas, valuation, warehousing, selectivity)
- Customization of existing, or installation and configuration of new modules or reference tables to meet customer requirements, including SoClass integration
- Experience integrating ASYCUDA with third party systems including: Single Window, Risk Management, Cargo Scanning, Vessel tracking, Financial Management / Bank ePayment Gateways, third party API's and more, using RESTFUL webservices, JSON and other related technologies
- Strong understanding of the ASYCUDA data schema (Including E-document, Reference and SoClass Historization tables) and an ability to write efficient SQL to exploit it
- Working knowledge of the WCO Data Model, including both EDIFACT and XML implementations of common transactions like CUSCAR, CUSDEC and GOVCBR
- Ability to communicate in a clear, supportive and professional manner with both internal and external parties and ability to maintain confidentiality where required
- Open and collaborative style; must be comfortable working in an environment where ideas are shared and challenged
- Prioritization of work schedules amidst competing deadlines and completion of accurate reporting
- Ability to self-motivate and be accountable
- Flexible and able to adapt within a fast-paced, rapidly changing environment.
- Demonstrated ability to develop repeatable processes or improve existing processes.

## WORKING CONDITIONS

- All tasks are driven by a need to provide exceptional service to customers.
- The role is subject to constantly changing demands that can be unpredictable.
- Candidate must provide their own equipment including laptop computer, telephone, or any other devices needed to accomplish their tasks and deliverables
- Travel is required (domestic and international) and candidates must be capable of travelling to countries with visa or other requirements