

TTEK staff and associates include many of the following fields of expertise: customs modernization, border commercial re-engineering, electronic single window, customs capacity building, maritime security, business process re-engineering, change management, business transformation architecture, intelligence program development and support, and risk management. Our Subject Matter Experts (SMEs) provide guidance on the design of border solutions, specifically in customs modernization and capacity building for policy/legal review, systems development and integration, and operational program initialization and support.

Global Representation

Our experts come from all over the world including, Canada, U.S., Australia, U.K., Barbados, Philippines, Romania, Ireland, St. Lucia, Vietnam, New Zealand, among many more.

Business Expertise

- Performance Diagnostics and Semi-automated Time Release Studies
- 2. Operational Audits and Revenue Leakage Analysis
- 3. Customs Organisational Transformation
- 4. Risk Framework and Rule Construction
- 5. Target Operating Model Development
- 6. National Targeting Centre Implementation
- 7. Customs and OGA Coordination
- 8. PCA Augmentation to increase revenue
- 9. Single Window legal reform

Technical Expertise

- 1. Customs System Design / Integration
- ASYCUDA Stabilization
- Technical Requirements Definition
- 4. Enterprise Architecture
- 5. Cloud SaaS Architecture Advice
- 6. Disaster Recovery / Business Continuity
- 7. Data Science / Predictive Analytics / BI

1000+ Domain Years of Experience and over 70 Experts Available Including:





Chris Thibedeau Customs & Border Modernization Expert 29+ years experience



Mike Squirrell Border Systems Expert 20+ years experience



Dan Rochon Electronic Single Window Expert 20+ years experience



Brent Patten Customs & Border Modernization Expert 29+ years experience



Cam Tran Port Community **Systems Expert** 20+ years experience



Customs Predictive Modelling Expert 10+ years experience



Frank Bardoul **Customs & Border Modernization Expert** 35+ years experience



Raul Rodriguez Customs IT Expert 15+ years experience



Dan Robert Customs IT Expert 20+ years experience



Gareth Lewis Customs & Border Modernization Expert 35+ years experience



Glenda Lavergne Customs & Border **Modernization Expert** 35+ years experience



Paul Hilaire **Customs & Border Modernization Expert** 35+ years experience



Bert Cunningham Customs & Border **Modernization Expert**

35+ years experience



Mark McFalls Customs Criminal Investigations Expert 35+ years experience



Randy McCormick Customs & Border **Modernization Expert** 37+ years experience



Jim Spina Customs & Border **Modernization Expert** 30+ years experience



Eugene Rosengarden Trade Regulatory Expert





Ciprian Mitocariu ASYCUDA Expert 17+ years experience



Almera Joyce E. Geraloa **Customs Systems** Architect 15+ years experience



Roger Lavergne
Customs Intelligence,
Corporate Security
and Integrity Expert 35+ years experience



Eamonn Sheehy Customs IT Expert 25+ years experience



Ivan Peterson Customs & Border Modernization Expert 30+ years experience



Mike Wilmoth Risk Management **Systems Expert** 18+ years experience



Barry Desmoreaux Electronic Single Window Expert 35+ years experience



John Dolimount Customs Operations Expert 35+ years experience



Steve Morris Customs and Trade Logistics Expert 35+ years experience



Steve Sloan Customs Criminal Investigations Expert 34+ years experience



Hubert Duchesneau Customs & Border Modernization Expert 30+ years experience



Raymond Thibault Customs Trade, Tax and PCA Expert 33+ years experience

